

Bates Electric

TELADOC



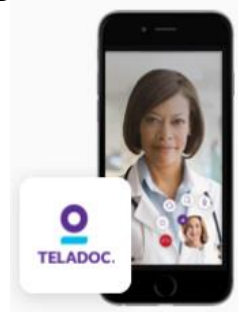
Teladoc is available to all members enrolled in a Bates Electric medical plan. Teladoc is a convenient service for whenever you feel unwell. Teladoc provides access to high quality care with call center reps and board certified and state-licensed physicians. You are able to request a visit with a doctor 24 hours a day, 365 days a year, by web, phone, or mobile app. If necessary, a prescription will be sent to the pharmacy of your choice. You will only be responsible for the cost of the prescription through your medical plan.

The copay for Teladoc is as follows: \$10

How Do I Setup My Teladoc Account?

1. You must have your Florida Blue member number to complete Teladoc registration.
2. Visit the Teladoc website at <https://member.teladoc.com/registrations> or https://member.teladoc.com/registrations/get_started and follow the online instructions.
3. Make sure you check the radial button "No, I don't know my username."
4. When prompted to answer who is your employer or insurance provided type in **Bates Electric**.

Download the Teladoc app:



**Schedule a doctor visit, manage your medical history,
or send a prescription to the nearest pharmacy.**

What Can I Expect From Teladoc?

Teladoc provides unlimited consultations with US-based physicians. You will be contacted by a physician shortly after you request a consultation – the average wait time is less than five minutes! An evaluation will be completed over the phone, and if needed, a prescription will be sent to the pharmacy of your choice.

When Can I use Teladoc?

You can use Teladoc from home, work, or even when traveling. It is a convenient and affordable option for non-emergency care and there is no appointment needed! You may consider calling Teladoc for conditions like:

- Cold and flu symptoms
- Allergies
- Bronchitis
- Skin rash
- Urinary tract infection
- Respiratory infection
- Sinus problems
- Upset stomach

**1-800-Teladoc
(1-800-835-2362)**

Note: Teladoc does not replace your primary care physician.